

PRINCE GEORGE'S  
COMMUNITY COLLEGE

# Workforce Development and Continuing Education

## Assisted Living Program Information Session

# Assisted Living Manager Information Session

- The Prince George's Community College 80-hour Assisted Living Manager Program is approved by the [Office of Health Care Quality](#), an agency within the Maryland Department of Health charged with monitoring the quality of care in Maryland's health care facilities and community-based programs.



# Assisted Living Manager Information Session

- According to the Department of Labor, employment of medical and health services managers in Maryland is expected to grow by 15% through the year 2027. Zippa (2022) projects that between 2018 and 2028 is expected to grow 13% and produce 21,900 job opportunities across the U.S.
- Job opportunities should be good, especially for applicants with work experience in the health care field and strong business management skills. The median earnings for health service managers are approximately \$84,190.

Source: DOL, 2022; Zippa, 2022.



## What do assisted living managers do?

- Establish a positive working relationship with residents' families, encouraging them to participate in the care of their loved ones whenever possible
- Monitor the physical, emotional and mental health of residents to ensure they are safe and comfortable
- Conduct full assessments of residents' needs to develop individualized care plans
- Ensure that all staff members are trained for their positions, and providing ongoing training where appropriate
- Maintain documentation of residents' care needs, activities, and medical histories in a computerized database
- Monitor residents' daily schedules to ensure they are receiving adequate care from staff members
- Organize and manage resident activities such as arts and crafts, book clubs, exercise classes, and bingo games
- Determine appropriate placement for new residents based on their needs
- Monitor residents' behavior to ensure they are safe and comfortable in their living environment

Source: <https://climbtheladder.com/assisted-living-manager/>

## Where do Assisted Living Managers Work?

- Most medical and health services managers work full time. Some managers work more than 40 hours per week. Work during evenings or weekends may be required in healthcare settings that are open at all hours, such as hospitals and nursing homes. Medical and health services managers may need to be on call in case of emergencies.

Medical and health services managers held about 480,700 jobs in 2021. The largest employers of medical and health services managers were as follows:

Hospitals; state, local, and private	30%
Offices of physicians	12
Nursing and residential care facilities	9
Government	8
Outpatient care centers	7

Source: <https://www.bls.gov/ooh/management/medical-and-health-services-managers.htm#tab-3>

## How much do Assisted Living Managers make?

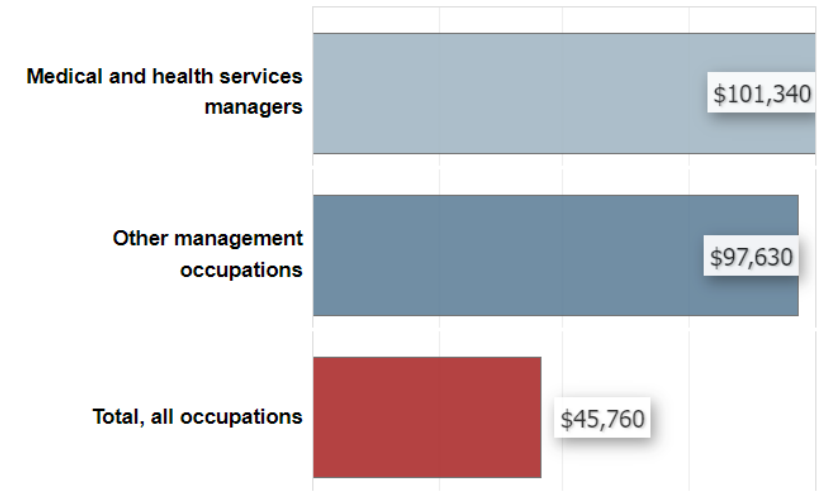
The median annual wage for medical and health services managers was \$101,340 in May 2021. The median wage is the wage at which half the workers in an occupation earned more than that amount and half earned less. The lowest 10 percent earned less than \$60,780, and the highest 10 percent earned more than \$205,620.

In May 2021, the median annual wages for medical and health services managers in the top industries in which they worked were as follows:

Hospitals; state, local, and private	\$119,450
Government	117,000
Outpatient care centers	99,540
Offices of physicians	98,230
Nursing and residential care facilities	83,550

### Medical and Health Services Managers

Median annual wages, May 2021



Note: All Occupations includes all occupations in the U.S. Economy.  
Source: U.S. Bureau of Labor Statistics, Occupational Employment and Wage Statistics

## How long is the program?

- A total of 5 Modules

## What courses do I need to take?

- HES-486 Module 1 Introduction
- HES-487 Module 2 Assessing, Admitting and Feeding
- HES-488 Module 3 Clinical Management
- HES-489 Module 4 Mental and Behavior Management
- HES-490 Module 5 Management Emergency Planning



## How do I start?

- Attend an information session to learn about the program and its requirements.
- Contact the CE Assisted Living Manager to:
  - Get assistance with registration for all five courses.
  - Discuss financial aid and possible scholarships that may apply.

**Karen Ferrigon, Assisted Living Manger Program Coordinator**

**Email: [kferrigo@pgcc.edu](mailto:kferrigo@pgcc.edu)**